

### What to do if you are worried about a child or young person.....

The School Safeguarding Team can be contacted using the school email [safeguarding@sheilingschool.org.uk](mailto:safeguarding@sheilingschool.org.uk) this is being regularly monitored and messages sent on.

Alternatively, you can call one of the Safeguarding Team members:

<ul style="list-style-type: none"> <li><b>Noah Black- Designated Safeguarding Lead (DSL)</b> Work Mobile: <a href="tel:07783125797">07783 125 797</a></li> </ul>	<ul style="list-style-type: none"> <li><b>Steven Taylor- Hayward Deputy DSL for Care</b> Work Mobile: <a href="tel:07544344643">07544 344643</a></li> </ul>
<ul style="list-style-type: none"> <li><b>Syl Edgeley- Deputy DSL</b> Work Mobile: <a href="tel:07783339919">07783 339 919</a></li> </ul>	

### If you feel that a child or young person is in immediate danger then you must call the police on 999.

Alternatively you can refer straight to;

- Your Local Authority MASH Team (during working hours) – **see relevant contact for your locality on the sheet below.**
- Emergency duty team – (out of hours) – **see relevant contact for your locality on the sheet below.**

Police – 101 for non-urgent issues & 999 if urgent and an immediate response is needed

Domestic Abuse Concerns - Next Link South Glos domestic abuse telephone help lines are open 8:30am – 5:30pm Monday to Friday and 9:30am – 1:00pm on Saturday 0800 4700 280

- Mental health support - CAMHS (if child/ young person is currently under CAMHS-**see relevant contact for your locality on the sheet below**). Or if you are concerned that you are not able to keep your child/ young person safe or they are not able to keep themselves safe then take them to the Accident & Emergency department at your nearest hospital or call for an ambulance.

Food banks links for families living in South Gloucestershire:

<https://oneyou.southglos.gov.uk/eat-well/food-poverty-support/>

Food banks links for families living in Bristol:

<https://www.trusselltrust.org/>

<https://eastbristol.foodbank.org.uk/get-help/how-to-get-help/>

For more information on online safety issues, guidance to supporting your children/ young people at home as well as guidance on support with mental health, please also visit our website at: <https://www.sheilingschool.org.uk/education-3/parents-area/>

We continue to provide updated resources that we think may be useful and relevant to all of you.

**Local Authority Safeguarding Contacts and Other Important Contact Information** *Last Update: 09/04/20*

Local Authority	South Gloucestershire	Bristol City	Bath & North East Somerset	North Somerset	Gloucestershire	Wiltshire	Portsmouth
<b>Police</b> <b>For any emergency:</b> <b>999</b>	<a href="#">Avon &amp; Somerset Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Avon &amp; Somerset Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Avon &amp; Somerset Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Avon &amp; Somerset Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Gloucestershire Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Wiltshire Police:</a> 999/ 101 (non-emergency calls)	<a href="#">Hampshire Constabulary:</a> 999/ 101 (non-emergency calls)
<b>Children Multi-Agency Safeguarding Hub (MASH)</b>	<a href="#">Access &amp; Response Team:</a> 01454 866000  <b>Out of Hours Emergency Duty Team:</b> 01454 615 165	<a href="#">First Response Team:</a> 0117 903 6444  <b>Out of Hours Emergency Duty Team:</b> 01454 615 165	<a href="#">Children &amp; Families Assessment &amp; Intervention Team:</a> 01225 396312 or 01225 396313 <b>Out of Hours Emergency Duty Team:</b> 01454 615165	<a href="#">Single Point of Access Team:</a> 01275 888 808  <b>Out of Hours Emergency Duty Team:</b> 01454 615 165	<a href="#">The MASH:</a> 01452 42 6565  <b>Out of Hours Emergency Duty Team:</b> 01452 614194	<a href="#">Wiltshire MASH:</a> 0300 456 0108  <b>Out of Hours Emergency Duty Service:</b> 0300 456 0100	<a href="#">Portsmouth MASH:</a> 0845 671 0271 / 02392 688793  <b>Out of Hour Emergency Duty Service:</b> 0300 555 1373
<b>Adult Safeguarding</b>	<a href="#">Customer Service Office:</a> 01454 868007  <b>Out of Hours Emergency Duty Service:</b> <b>01454 615165</b>	<a href="#">Care Direct:</a> 0117 922 2700  <b>Out of Hours Emergency Duty Team:</b> 01454 615 165	<a href="#">Virgin Care Adult Safeguarding Team:</a> 0300 247 0201 or <b>Virgin ASIST team</b> 01225 396000 - <b>Out of Hours Emergency Duty Service:</b> 01454 615165	<a href="#">Care Connect:</a> <b>01275 888 801</b> or 0300 123 2224  <b>Out of Hours Emergency Duty Service:</b> 01454 615165	<a href="#">Adult Help Desk:</a> <b>01452 426868</b>  <b>Out of Hours Emergency Duty Service:</b> 01452 426868	<a href="#">Adult MASH:</a> 0300 456 0111  <b>Out of Hours Emergency Duty Service:</b> 0300 456 0100	<a href="#">Adult Social Care Helpdesk:</a> 02392 680810  <b>Out of Hours Emergency Duty Service:</b> 0300 555 1373
<b>Children Social Care</b>	<a href="#">Children's Disability Team 0-25:</a> <a href="#">01454 866259</a>  <b>0-25 Social Care Duty Team:</b> 01454 866 259	<a href="#">Disabled Children's Service:</a> 0117 903 8250	<a href="#">Children's Social Care Services:</a> 01225 396312 or 01225 396313	<a href="#">Children with Disabilities Service:</a> 0300 123 2224	<a href="#">Children's Social Services:</a> 01452 426565	<a href="#">Children's Social Services:</a> <b>North-</b> 01249 707900 <b>East-</b> 01380 826250 <b>South-</b> 01722 438165 <b>West-</b> 01225 718555	<a href="#">Children's Social Services:</a> 023 9283 9111

<b>Early Help</b>	<a href="#">Compass Team Services for Children &amp; Families: 01454 868008</a>	<a href="#">Families in Focus:</a> <b>North:</b> 0117 352 1499 <b>East / Central:</b> 0117 357 6460 <b>South:</b> 0117 903 7770	<a href="#">Rainbow Resource on BANES website</a>	<a href="#">Early Help:</a> 01934 426 329	<a href="#">Early Help: Family First Team from local area</a> (see website)	<a href="#">Early Help:</a> 01225 718093	<a href="#">Early Help:</a> (see website for details of contacts)
<b>Adult Social Care</b>	<b>Adult Social Care:</b> 01454 868007	<a href="#">Adult Social Care: Care Direct- 0117 922 2700</a>	<a href="#">Adult Social Care: First Response-</a> 01225 396 000	<a href="#">Adult Social Care:</a> 0300 123 2224	<a href="#">Adult Social Care:</a> 01452 426868	<a href="#">Adult Social Care:</a> 0300 456 0111 <b>or</b> <b>Out of Hours:</b> 0300 456 0100	<a href="#">Adult Social Care: Emergency Care:</a> 023 9268 0810
<b>Children &amp; Adolescent Mental Health Services (CAMHS)</b>	<a href="#">South Glos CAMHS:</a> 01454 862431	<a href="#">Bristol CAMHS:</a> 01454 862431	<a href="#">BANES CAMHS:</a> 01865 903 889	<a href="#">North Somerset CAMHS:</a> <b>Clevedon:</b> 01934 426 622 <b>Weston:</b> 01934 881 262	<a href="#">Gloucestershire CYPS:</a> 01454 862431	<a href="#">Wiltshire CAMHS:</a> 01865 903 889	<a href="#">Portsmouth CAMHS:</a> <a href="#">0300 123 6632</a>
<b>Community Learning Disability Team (Adult Learning Disability Team [CLDT/ALDT])</b>	<a href="#">South Glos CLD Team:</a> 0300 124 5888 <b>or</b> 0117 378 4250	<a href="#">Bristol CLD Team:</a> 01275 796420	<a href="#">BANES CLD Team:</a> 01225 831566	<a href="#">North Somerset CLD Team:</a> 0117 378 4250 <b>or</b> 01934427600	<a href="#">Gloucestershire CLD Team:</a> 0300 421 8100	<a href="#">Wiltshire CLD Team:</a> 01225 325680	<a href="#">Portsmouth Adult LD Team:</a> <a href="#">0300 123 4019</a>

#### Other Useful Contacts

- NATIONAL SOCIETY FOR THE PREVENTION OF CRUELTY TO CHILDREN (NSPCC) 24 hour Helpline: 0808 800 5000 (free from a landline)
- NSPCC Text helpline: 88858 (service is free and anonymous) or visit their website: <https://www.nspcc.org.uk/>
- CHILDLINE – 0800 1111 or visit their website [www.childline.org.uk](http://www.childline.org.uk)
- Samaritans – 116 123
- Mental health apps approved by NHS - <https://www.nhs.uk/apps-library/category/mentalhealth/>
- CHILD EXPLOITATION AND ONLINE PROTECTION (CEOP) <https://www.thinkuknow.co.uk/>
- Parents worried about exploitation - <https://paceuk.info/> or for confidential help and advice, call Pace on 0113 240 5226