

What to do if you are worried about a child or young person.....

The School Safeguarding Team can be contacted using the school email safeguarding@sheilingschool.org.uk this is being regularly monitored and messages sent on.

Alternatively, you can call one of the Safeguarding Team members:

<ul style="list-style-type: none"> Noah Black- Designated Safeguarding Lead (DSL) Work Mobile: 07783 125 797 	<ul style="list-style-type: none"> Steven Taylor- Hayward Deputy DSL for Care Work Mobile: 07544 344643
<ul style="list-style-type: none"> Syl Edgeley- Deputy DSL Work Mobile: 07783 339 919 	<ul style="list-style-type: none"> Lillith Osborn Deputy DSL for Education Work Mobile: 07526 524139

If you feel that a child or young person is in immediate danger then you must call the police on 999.

Alternatively you can refer straight to;

- Your Local Authority MASH Team (during working hours) – **see relevant contact for your locality on the sheet below.**
- Emergency duty team – (out of hours) – **see relevant contact for your locality on the sheet below.**

Police – 101 for non-urgent issues & 999 if urgent and an immediate response is needed

Domestic Abuse Concerns - Next Link South Glos domestic abuse telephone help lines are open 8:30am – 5:30pm Monday to Friday and 9:30am – 1:00pm on Saturday 0800 4700 280

- Mental health support - CAMHS (if child/ young person is currently under CAMHS-**see relevant contact for your locality on the sheet below**). Or if you are concerned that you are not able to keep your child/ young person safe or they are not able to keep themselves safe then take them to the Accident & Emergency department at your nearest hospital or call for an ambulance.

Food banks links for families living in South Gloucestershire:

<https://oneyou.southglos.gov.uk/eat-well/food-poverty-support/>

Food banks links for families living in Bristol:

<https://www.trusselltrust.org/>

<https://eastbristol.foodbank.org.uk/get-help/how-to-get-help/>

For more information on online safety issues, guidance to supporting your children/ young people at home as well as guidance on support with mental health, please also visit our website at: <https://www.sheilingschool.org.uk/education-3/parents-area/>

We continue to provide updated resources that we think may be useful and relevant to all of you.

Local Authority Safeguarding Contacts and Other Important Contact Information *Last Update: 09/04/20*

Local Authority	South Gloucestershire	Bristol City	Bath & North East Somerset	North Somerset	Gloucestershire	Wiltshire	Portsmouth
Police For any emergency: 999	Avon & Somerset Police: 999/ 101 (non-emergency calls)	Avon & Somerset Police: 999/ 101 (non-emergency calls)	Avon & Somerset Police: 999/ 101 (non-emergency calls)	Avon & Somerset Police: 999/ 101 (non-emergency calls)	Gloucestershire Police: 999/ 101 (non-emergency calls)	Wiltshire Police: 999/ 101 (non-emergency calls)	Hampshire Constabulary: 999/ 101 (non-emergency calls)
Children Multi-Agency Safeguarding Hub (MASH)	Access & Response Team: 01454 866000 Out of Hours Emergency Duty Team: 01454 615 165	First Response Team: 0117 903 6444 Out of Hours Emergency Duty Team: 01454 615 165	Children & Families Assessment & Intervention Team: 01225 396312 or 01225 396313 Out of Hours Emergency Duty Team: 01454 615165	Single Point of Access Team: 01275 888 808 Out of Hours Emergency Duty Team: 01454 615 165	The MASH: 01452 42 6565 Out of Hours Emergency Duty Team: 01452 614194	Wiltshire MASH: 0300 456 0108 Out of Hours Emergency Duty Service: 0300 456 0100	Portsmouth MASH: 0845 671 0271 / 02392 688793 Out of Hour Emergency Duty Service: 0300 555 1373
Adult Safeguarding	Customer Service Office: 01454 868007 Out of Hours Emergency Duty Service: 01454 615165	Care Direct: 0117 922 2700 Out of Hours Emergency Duty Team: 01454 615 165	Virgin Care Adult Safeguarding Team: 0300 247 0201 or Virgin ASIST team 01225 396000 - Out of Hours Emergency Duty Service: 01454 615165	Care Connect: 01275 888 801 or 0300 123 2224 Out of Hours Emergency Duty Service: 01454 615165	Adult Help Desk: 01452 426868 Out of Hours Emergency Duty Service: 01452 426868	Adult MASH: 0300 456 0111 Out of Hours Emergency Duty Service: 0300 456 0100	Adult Social Care Helpdesk: 02392 680810 Out of Hours Emergency Duty Service: 0300 555 1373
Children Social Care	Children's Disability Team 0-25: 01454 866259 0-25 Social Care Duty Team: 01454 866 259	Disabled Children's Service: 0117 903 8250	Children's Social Care Services: 01225 396312 or 01225 396313	Children with Disabilities Service: 0300 123 2224	Children's Social Services: 01452 426565	Children's Social Services: North- 01249 707900 East- 01380 826250 South- 01722 438165 West- 01225 718555	Children's Social Services: 023 9283 9111

Early Help	Early Help Services for Children & Families: 01454 868008	Families in Focus: North: 0117 352 1499 East / Central: 0117 357 6460 South: 0117 903 7770	Rainbow Resource on BANES website	Early Help: 01934 426 329	Early Help: Family First Team from local area (see website)	Early Help: 01225 718093	Early Help: (see website for details of contacts)
Adult Social Care	Adult Social Care: 01454 868007	Adult Social Care: Care Direct- 0117 922 2700	Adult Social Care: First Response- 01225 396 000	Adult Social Care: 0300 123 2224	Adult Social Care: 01452 426868	Adult Social Care: 0300 456 0111 or Out of Hours: 0300 456 0100	Adult Social Care: Emergency Care: 023 9268 0810
Children & Adolescent Mental Health Services (CAMHS)	South Glos CAMHS: 01454 862431	Bristol CAMHS: 01454 862431	BANES CAMHS: 01865 903 889	North Somerset CAMHS: Clevedon: 01934 426 622 Weston: 01934 881 262	Gloucestershire CYPS: 01454 862431	Wiltshire CAMHS: 01865 903 889	Portsmouth CAMHS: 0300 123 6632
Community Learning Disability Team (Adult Learning Disability Team [CLDT/ALDT])	South Glos CLD Team: 0300 124 5888 or 0117 378 4250	Bristol CLD Team: 01275 796420	BANES CLD Team: 01225 831566	North Somerset CLD Team: 0117 378 4250 or 01934427600	Gloucestershire CLD Team: 0300 421 8100	Wiltshire CLD Team: 01225 325680	Portsmouth Adult LD Team: 0300 123 4019

Other Useful Contacts

- NATIONAL SOCIETY FOR THE PREVENTION OF CRUELTY TO CHILDREN (NSPCC) 24 hour Helpline: 0808 800 5000 (free from a landline)
- NSPCC Text helpline: 88858 (service is free and anonymous) or visit their website: <https://www.nspcc.org.uk/>
- CHILDLINE – 0800 1111 or visit their website www.childline.org.uk
- Samaritans – 116 123
- Mental health apps approved by NHS - <https://www.nhs.uk/apps-library/category/mentalhealth/>
- CHILD EXPLOITATION AND ONLINE PROTECTION (CEOP) <https://www.thinkuknow.co.uk/>
- Parents worried about exploitation - <https://paceuk.info/> or for confidential help and advice, call Pace on 0113 240 5226